



Woodbine Thoroughbred Handicapping Challenge **Frequently Asked Questions**

Can I bring friends and family into the Trackside Tent to watch the Handicapping Challenge?

No. Only officially registered Contestants are permitted in the Trackside Tent.

What is the PIN on my Challenge Card?

When you pick up your Challenge Card, your card will be set to a 'Change PIN' mode. Enter the default PIN '1234', and then you will be prompted to enter your own private PIN number. Keep this private, but don't forget it. If forgotten, account services will need to be contacted.

Are there any mandatory races to wager on?

Yes, there will be three (3) mandatory races to place a \$2 WP (Win/Place) bet on per Challenge Day. These three (3) bets are counted as part of the required ten (10) different bets per Challenge Day. Over the course of the 2 Challenge Days, exactly twenty (20) different races at Challenge Racetracks must be wagered on.

Can I place any bet I want?

Because this is a Handicapping Challenge, a restricted format has been designed to create a level playing field. Only \$2 WP bets are permitted. Any bet outside of this restriction will result in disqualification.

Can I place a \$2 Win bet on a different horse in a race than the \$2 Place bet?

No. Both Win and Place bets must be made together on the same horse in a Challenge Race. To ensure the correct bet is made, please use the "WP" bet selection when placing your bet, and ensure it is \$2. This will result in a \$4 bet (\$2 Win + \$2 Place).

Can I bet more than once on a single race?

No. You can ONLY make a single \$2 WP bet in any given eligible race at a Challenge Racetrack.

Can I wager my entire balance on one race?

No. You can ONLY make a single \$2 WP bet in any given eligible race at a Challenge Racetrack.

Can I wager with my winnings?

Only the initial starting balance of \$40 per Challenge Day can be wagered. If your total amount wagered over the course of the Challenge is greater than the initial \$80 starting balance (2 x \$40 per Challenge Day), you will be disqualified.

Are there caps on any payouts?

Yes, there is a Win cap of 20/1 and a Place cap of 10/1. This means that the most a Win bet can pay is \$42.00 while the most a Place bet can pay is \$22.00. Note, however, that the cap is only applied to the scoring of the Challenge and the Leaderboard. You will still earn the full amount of the payout in your account Balance.

I've placed my bet, but my Balance on the leader-board didn't go down due to my bet. Why?

The leader-board will only reflect wins and losses. Once the results are official, the leader-board will show either a drop (by the amount of your bet) due to a loss or a rise (by the amount of your winnings) due to the win.

I've placed my bet, watched my horse win, but the leader-board doesn't reflect my actual Balance or winnings. What's wrong?

From the point that results become official, there is a 4-5 minute delay before the leader-board is updated. If there are any concerns once results are updated, please advise the administrator on-site.

I've won the Challenge. How do I get my prize?

Following a 72 hour post-Challenge audit of the winners, to ensure all requirements have been met and that all bets were within the constraints of the Challenge rules, you will be contacted by a representative of Woodbine Entertainment Group with instructions for claiming your prize.

What do I do with the balance on my card at the end of each Contest Day?

The balance on any Challenge Cards is the property of the Contestant linked to that Account. The entire balance MUST be withdrawn at the end of each Contest Day to ensure a quick transfer of funds.

I forgot to withdraw the balance on my Card after the Challenge, and now I can't even access my card. What's wrong and how can I get my money?

The Challenge Account Cards are programmed to only work on totes set to Challenge mode. These Challenge Cards will not work on regular self-serve tote machines. To withdraw any funds on the Card, please contact 416-675-3993, ext. 2513, and arrangements will be made to retrieve your funds.

Can I keep my Challenge Account Card?

It is strongly encouraged that you withdraw all the funds on your Challenge Account Card and return your Card to the card-collector following the Challenge for recycling.